



ADELAIDE

**zero**

P R O J E C T

Connections Week  
2019





# Frank Wanganeen

## Welcome to Country

# MC

## Louise Miller-Frost

Co-Chair, Adelaide Zero Project  
CEO, Catherine House







# Paul Mertin

State Manager SA and NT  
Bendigo Bank



# Scott & Tash

## Peer Support Workers

# Shannon O'Keefe

## Regional Manager, Complex Needs Street To Home, Neami National



# Ian Cox

## CEO, Hutt Street Centre

rebuilding lives

**hutt**ST  
CENTRE







# Connections Week

- 5 outreach sessions from Monday to Wednesday
- 280 volunteers – a record!
- 20 training sessions
- 28 teams
- 20 zones surveyed in CBD, parklands and North Adelaide
- Adelaide is the first city to use the new vulnerability assessment survey (VI-SPDAT)

# Initial Findings

We engaged with **119** people  
sleeping rough during Connections Week

**60** people were identified for the first time

Plus an additional **167** people are known to be sleeping rough  
on our By-Name List =

**227 people currently sleeping rough**

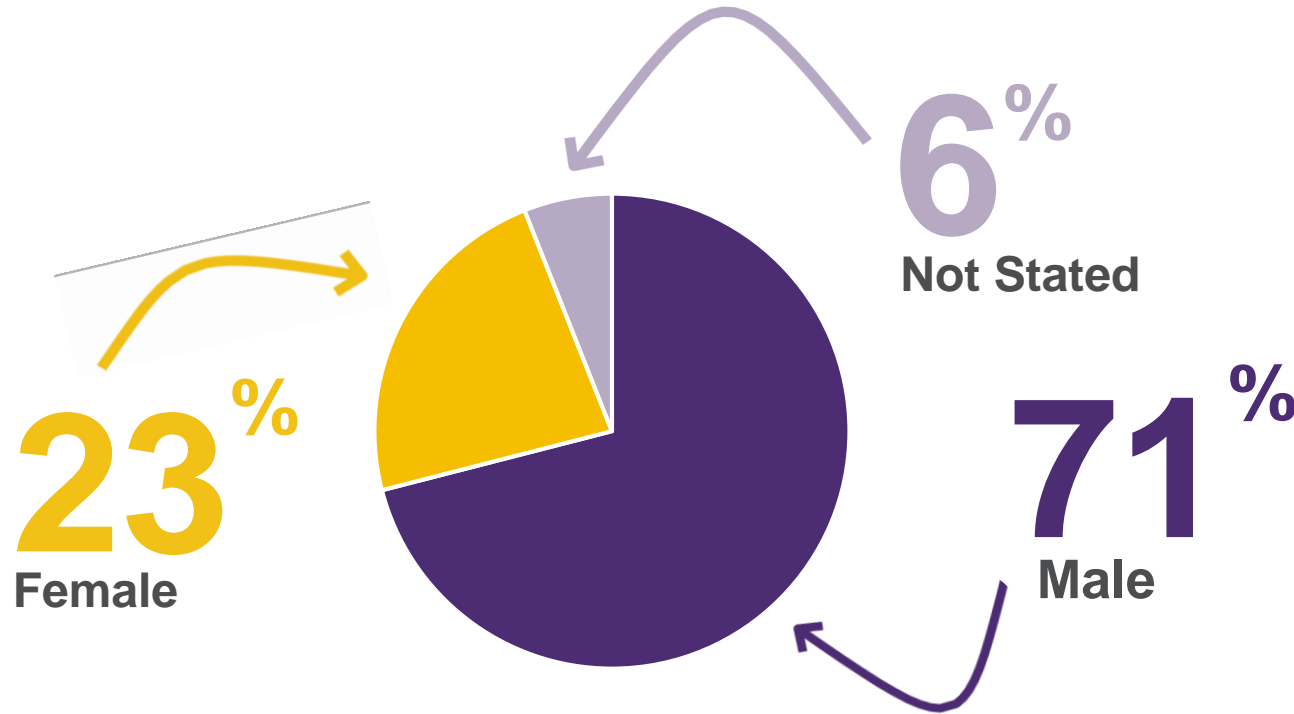
# Vulnerability

- The average vulnerability score was 11 out of 31
- The highest vulnerability score was 20 out of 31

A score of 10 or higher indicates extreme vulnerability and high service/support needs



# Initial Findings - Demographics



**32.6%** of rough sleepers were **ABORIGINAL** and/or **TORRES STRAIT ISLANDER** despite being only 2% of the South Australian population



# Initial Findings

## Time Spent Sleeping Rough

**58%**

had been sleeping rough  
for more than 2 years

**40%**

3 or more episodes of  
homelessness in the past  
year

**26%**

had been sleeping rough  
for less than 1 year

# Initial Findings – Wellness



72%

Physical Health  
Issues



72%

Mental Health  
Issues

# Initial Findings – Wellness



73%

**Substance Abuse  
Issues**



47%

**Experiencing  
Tri-Morbidity**

Tri-morbidity is defined as experiencing a combination of physical health issues, mental health issues and substance abuse issues



# Personal stories

People who feel they have no meaningful daily activities:

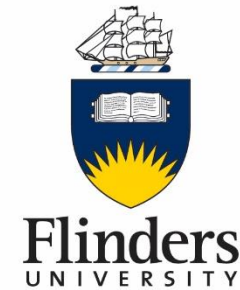
59%

people reporting they lack daily  
meaningful activity while sleeping  
rough

- Age first sleeping rough
- What do people need to be safe and well?

# David Pearson

## Executive Director - Don Dunstan Foundation

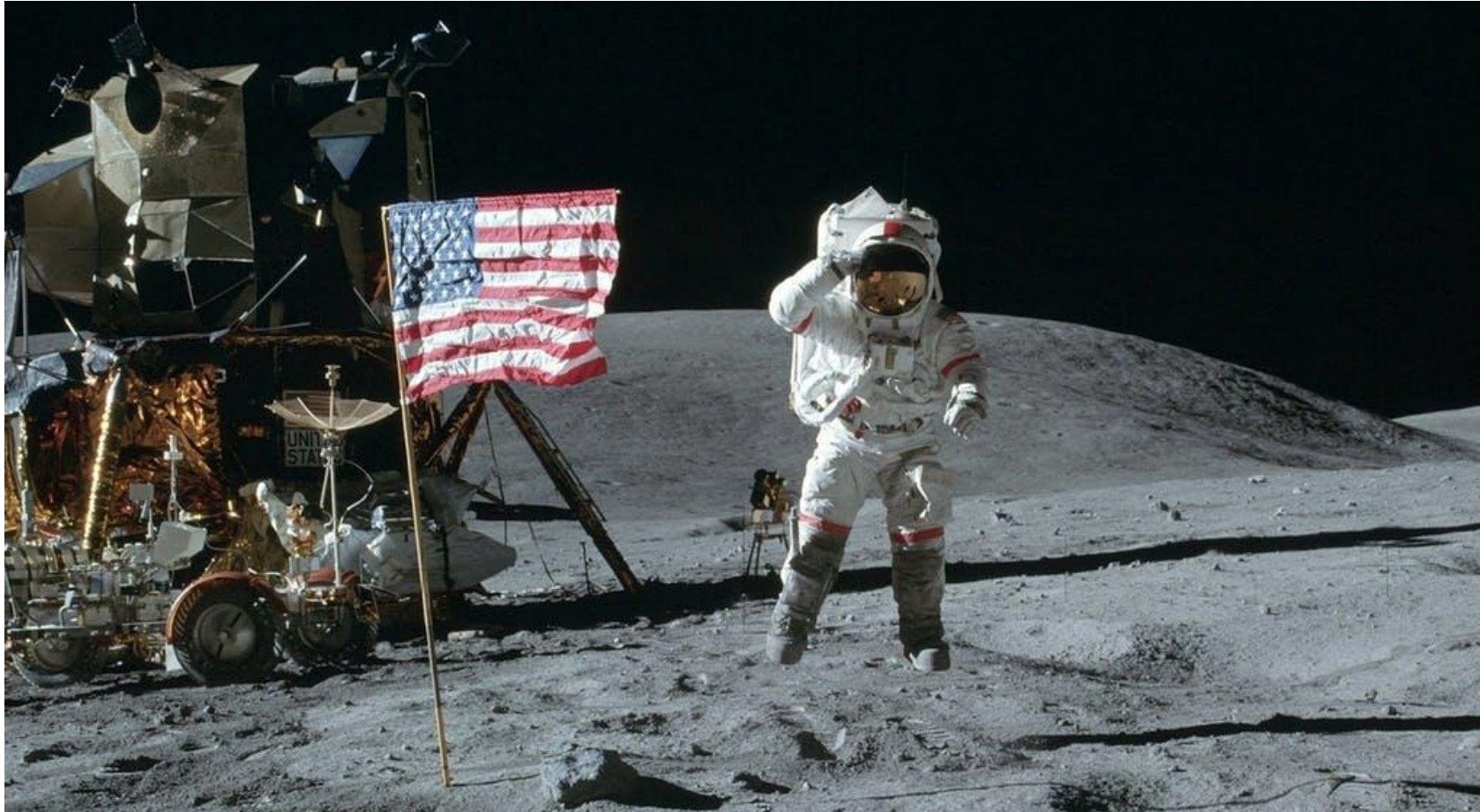


# Simple Problems





# Complicated Problems





# Complex Problems



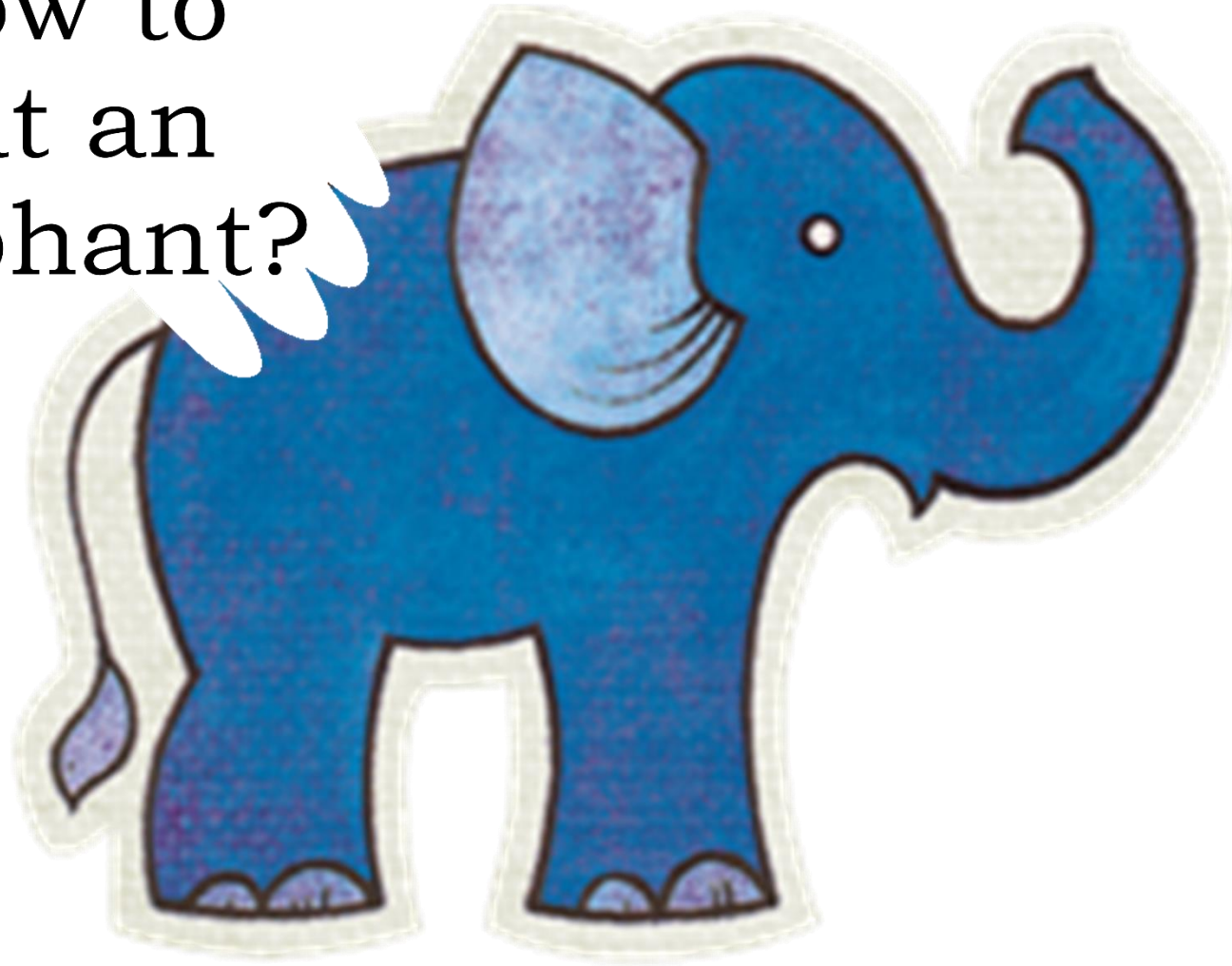
# Homelessness a Wicked Problem





Do you know  
how to  
eat an  
elephant?

[www.adelaidezeroproject.org.au](http://www.adelaidezeroproject.org.au)



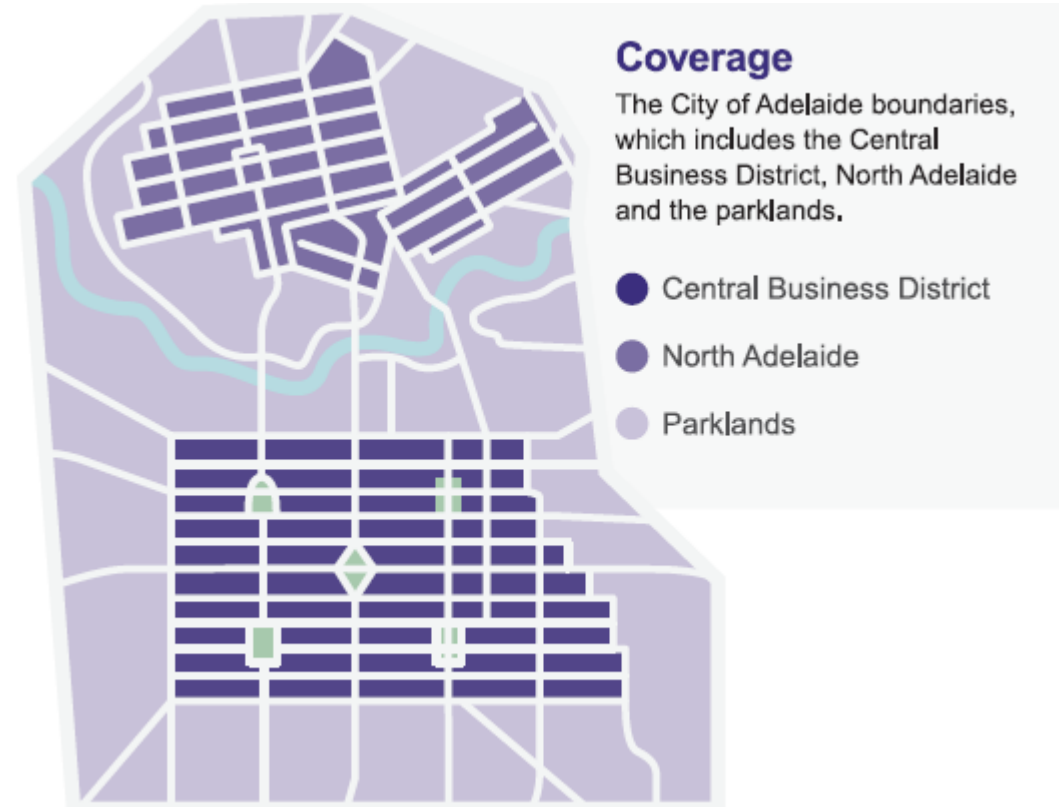
# Street homelessness & the inner city

**This project will engage with all people sleeping on the streets of the Adelaide inner city area.**

A person is recognised as a rough sleeper if they are living in a:

- STREET/PARK/OUT IN THE OPEN
- IMPROVISED BUILDING OR DWELLING
- TENT
- BOAT
- MOTOR VEHICLE
- CABIN

Source: DCSI





# Adelaide Zero Project – Phases

## Phase 1 ESTABLISH 2017—2018

Undertake research and determine goals, structures and timelines

## Phase 2 IMPLEMENT 2018—2020

Implement Adelaide Zero Project to achieve Functional Zero street homelessness in Adelaide's inner city

## Phase 3 SUSTAIN 2020 onwards

Sustain Functional Zero and work towards absolute zero street homelessness in Adelaide's inner city

## Phase 4 EXPAND TBC

Apply the Functional Zero approach to other forms and regions of homelessness in Adelaide and South Australia

# Learning from elsewhere...

## Bergen County first in nation to end chronic homelessness

2 Posted on March 28, 2017 at 2:57 PM



Bergen County Executive Jim Tedesco announced that the county had become the first place in the nation to eradicate chronic homelessness. (Fausto Giovanny Pinto | NJ Advance Media for NJ.com)

Source: [www.nj.com](http://www.nj.com)

## Flinders Street homeless: Violent confrontations as police clear rough sleepers in Melbourne

Updated 1 Feb 2017, 11:29pm



VIDEO: Scuffle breaks out and crowds boo as police escort two protestors from Flinders Street Station. (ABC News)

Violence that broke out when authorities moved a group of homeless people from outside Flinders Street Station was caused not by the homeless, but by protesters, police say.

RELATED STORY: Homeless in Melbourne's CBD to be given immediate housing

MAP: Melbourne 3000

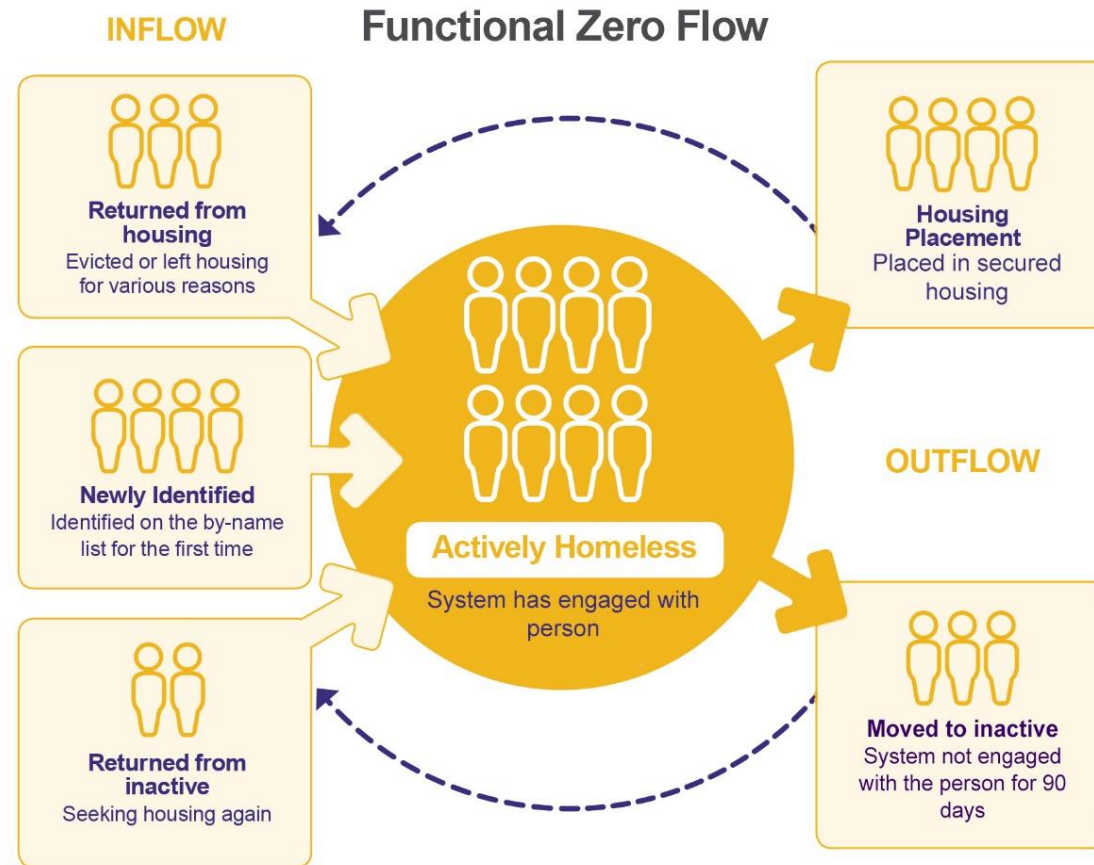
Source: [www.abc.net.au](http://www.abc.net.au)



**Bendigo Bank**  
Bigger than a bank.



# What works is aiming for Functional Zero





# Since Connections Week 2018

- Launched an Australian first public dashboard to track progress
- Invited Dame Louise Casey and Nonie Brennan from the Institute of Global Homelessness to review our service system
- Secured significant government (state and local) as well as community buy-in for the project – over 43 partners & 280 volunteers this week.
- We want to grow this further by building a Business Alliance to End Homelessness
- We're working together better than ever before and as of this week we are collecting more data than ever before

# The Good News - 161 housing placements!



# Housing System





# Prevention is half the challenge

- Since connections week last year we have
  - housed 161 people
  - 356 new people have been identified at sleeping rough





# Next Steps

- Prevention Work – working with health, mental health and corrections systems.
- Access to Housing: Forecasting, Private and Shared Housing
- Emergency Fund
- Aboriginal Homelessness – 90 Day project
- National Community Solutions Data Action Lab in Adelaide in August
- Noni Brennan from All Chicago November
- Implementation Plan 2.0 released

# What can you do?

1. Tell three people about the Zero Project and encourage them to sign up for updates.

[www.adelaidezeroproject.org.au/subscribe](http://www.adelaidezeroproject.org.au/subscribe)

2. Share on Social Media

#AdelaideZeroProject #FunctionalZero  
#homelessness @DonDunstanFoundation



3. Write to you local State and Federal Members of Parliament



# Other Actions

4. Use the Street Connect Service
5. Learn more by attending our Homelessness Conference in August
6. Support the awareness and fundraising activities of our NGO's
7. Sign up to other campaigns
8. Smile / say hello to people sleeping rough

## Street Connect



**RAISE  
THE RATE**



# Thank you

For more information:

[www.adelaidezeroproject.org.au](http://www.adelaidezeroproject.org.au)



# Vote of thanks Councillor Phil Martin City of Adelaide





# Thank you

For more information:

[www.adelaidezeroproject.org.au](http://www.adelaidezeroproject.org.au)

# Thank you to our partners

[www.adelaidezero.org.au](http://www.adelaidezero.org.au)

## Presented by



## Principal Partner



## Major Partners



**ANGLICARE SA**



An Australian Government Initiative



## Supporting Partners



## University Partners



## Government Partners

