# SUZI SOSA

### **Thinker in Residence**

Don Dunstan Foundation's Social Capital Residencies

DONDUNSTANFOUNDATION











## THINKERS IN RESIDENCE

The Don Dunstan Foundation has re-launched the highly successful Thinkers in Residence program.

The current focus of the Thinkers in Residence program is on Social Capital.

To put it simply, the aim of the Social Capital Residencies is to do good better.













## MY BACKGROUND

- 2001: Harvard Master in Public Administration in International Development. Specialty: economic policy & poverty alleviation
- 2001 2002: US Department of Commerce: Economic Development Administration
- 2002 2010: start-ups & social entrepreneurship @ Austin
- 2010: University of Texas, Social Entrepreneurship Program & Dell Social Innovation Challenge
- 2013: Verb social innovation as a business
- 2014: Ernst & Young Social Entrepreneur of the Year Award
- 2016: Chair, Mayor's Social Innovation Council (Austin)

# 16 COMPETITIONS, 9 YEARS



#### Dell - Social Innovation Challenge

- 100 countries
- 7,000 ventures
- 3,000 employee mentors and judges
- 600M media impressions



#### Livestrong -Big C Competition

- 31 countries
- 735 ventures
- 517 survivor mentors
   & judges
- 687M media impressions



## MetLife Inclusion Plus Challenge

- 10 countries
- 500 ventures
- 1,000 employees
- 1.2M disadvantaged households served



## **George Barley Clean**Water Prize

- \$10M grand prize
- 4-year competition
- 90 teams
- 14 countries

#### **Social Venture Partners - Austin**



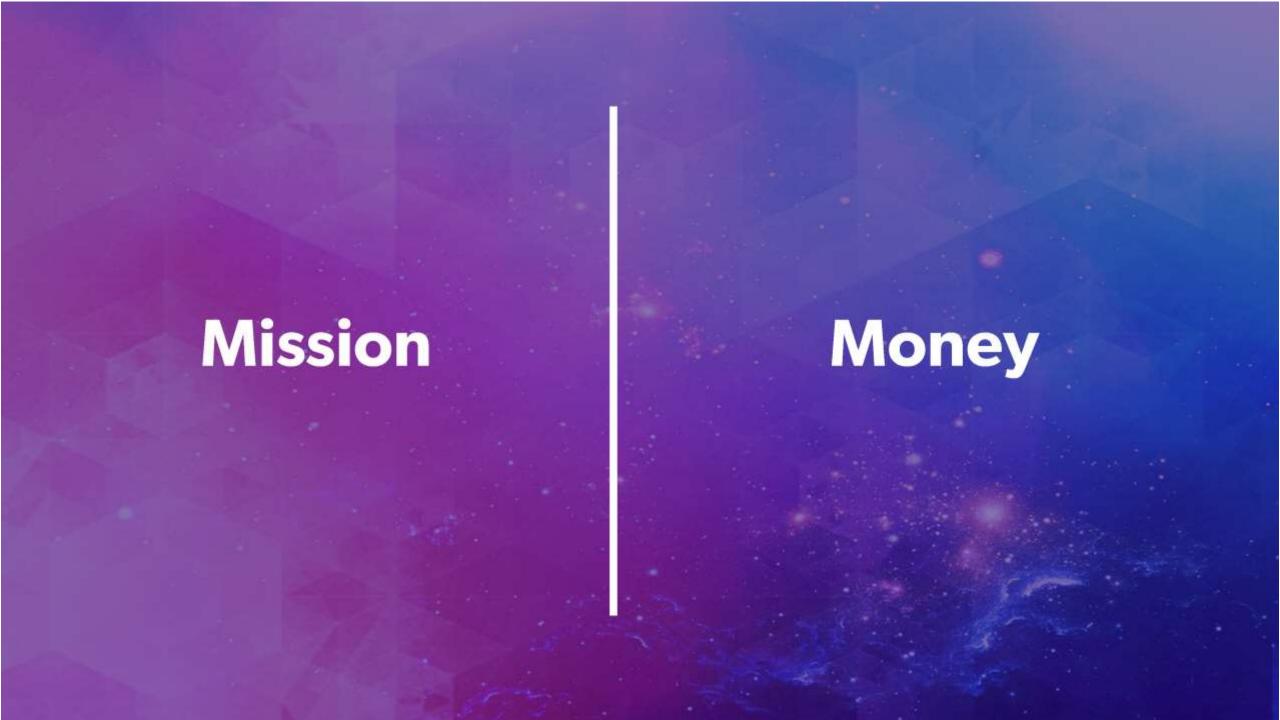
## WHAT IS SOCIAL INNOVATION?

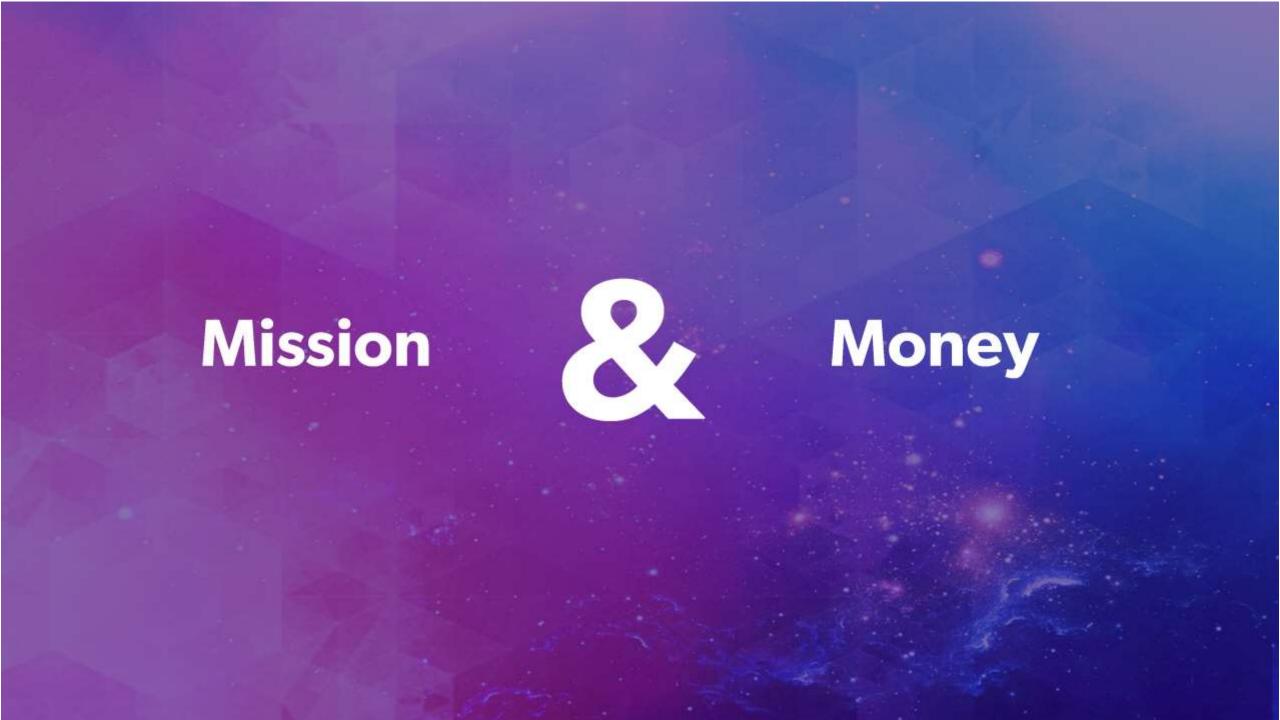
#### **SOCIAL IMPACT**

- Evidence-based programming
- Driven by moral obligation
- Avoid risk
- Avoid failure
- Consensus-oriented
- Limit expenditures on "infrastructure and overhead"
- Typical structure: not-for-profit
- Primary funding sources: public funding and philanthropy

### **SOCIAL INNOVATION**

- Seek exponentially better solutions
- Accept risk and failure inherent in innovation
- Support experimentation, question everything, open to disruption
- Invest in talent and infrastructure
- Explore new business models (earned revenue)
- Tap into new funding sources

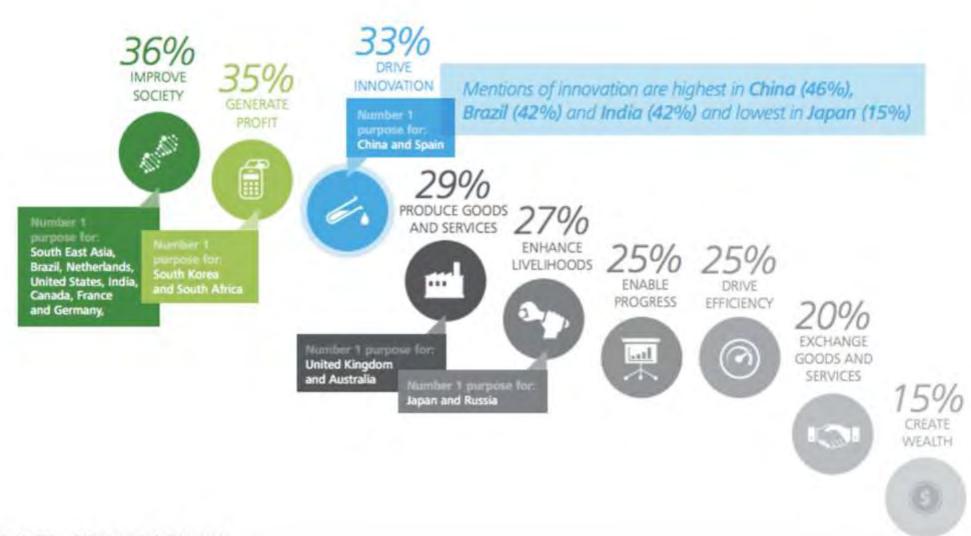




## UNDERLYING DRIVERS

- Public sector limitations (money, innovation)
- Need to serve more people with less money
- Existing solutions not able to scale efficiently
- New technologies (transparency, cost structures)
- New distribution of capital (impact investors)
- Changing behaviors of corporations
- Rise of the Millennials
- Wave of social entrepreneurship

### The purpose of business is to...



"Entrepreneurship isn't about selling things -- it's about finding innovative ways to improve people's lives.

Until recently, most people in business focused on products and services that would appeal to consumers....

A new generation of entrepreneurs is using approaches from the commercial world and employing technology to tackle social and environmental problems."

- Richard Branson, Screw Business as Usual







**INNOVATION**CHALLENGE

## INTEGRATION OF SOCIAL IMPACT

Social Impact Project(s)

> Core Business

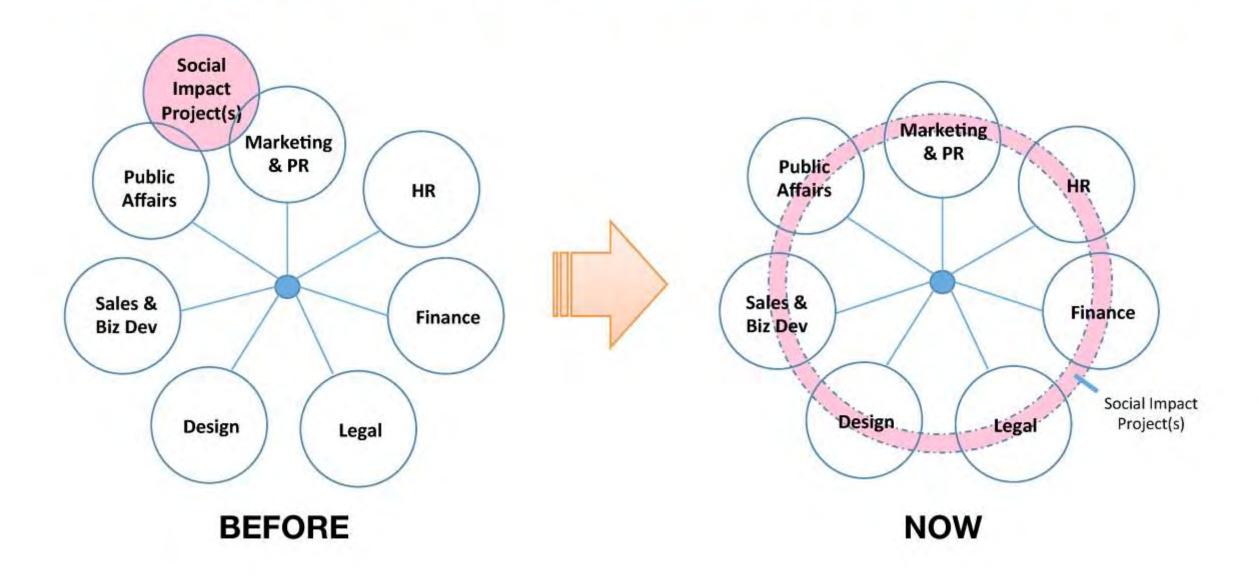


Project(s)

Core

Business

## INTEGRATION OF SOCIAL IMPACT



### BENEFIT OF SOCIAL IMPACT





















































































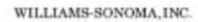














































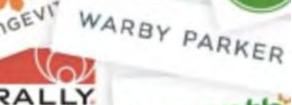
































B beneficial state bank

NEWCHAPTER.

## SOCIAL ENTERPRISE SPECTRUM

#### **MISSION MAXIMIZATION**

NON-PROFIT NON-PROFIT WITH EARNED INCOME

**HYBRID** 

**PROFIT MAXIMIZATION** 

MISSION-BASED FOR-PROFIT

-FOR Profit



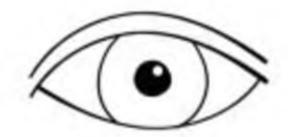












One pair of TOMS glasses

Sight for one person



Prescription Glasses



Sight-saving Surgery



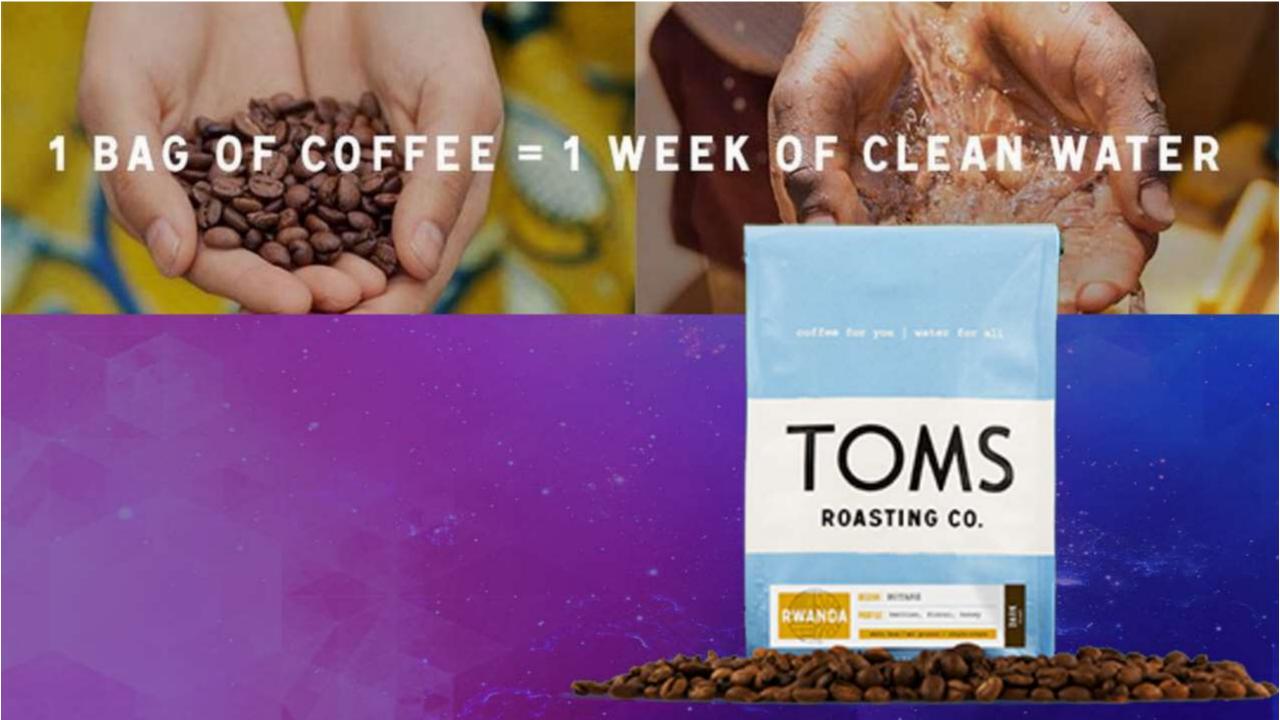


**TOMS** 

MEET OUR NEWEST ONE FOR ONE

WITH EVERY BAG YOU PURCHASE, TOMS WILL HELP PROVIDE A SAFE BIRTH FOR A MOTHER AND BABY IN NEED. ONE FOR ONE.





### TOMS SHOES - IMPACT

- 60 million pairs of shoes given to children in need
- Restored sight to 400,000 people in 13 countries
- Safe birth services for 25,000 mothers
- 335,000 weeks of safe water in 6 countries
- Introduced a new business model "One-for-One"
- Inspired a generation of young people to "do well and do good"
- Launched the Social Entrepreneurship Fund to invest in early stage social entrepreneurs
- TOMS company valued at \$625M

# ERINE GREY: AUNT BERTHA





Find food, health, housing, job training programs and more, anywhere.

Zip: Search

169,957 people use it (and growing daily)



























**EDUCATION** 

WORK

35

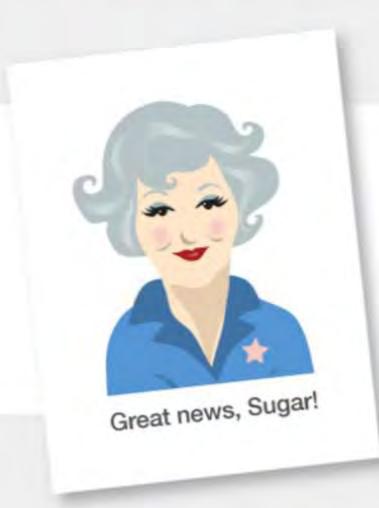
FOOD 136

68

153

305 193 356 261

99



Food Pantry, Rent, etc...

# 627 programs in your area 78704

pick a category or type a search term



### apply

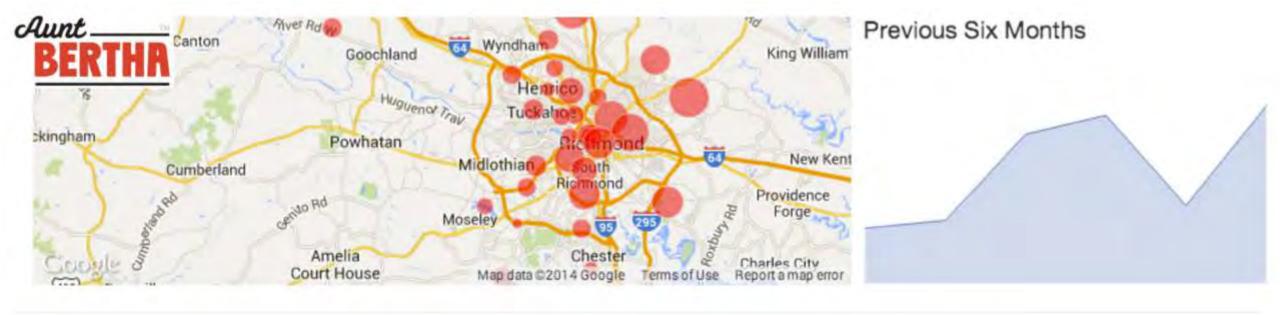


Your Full Name	Scott Ross	
Do you have a nickname?	This is optional	
Email	scott@gmail.com	
Address	4321 Alphabet Road	
	Austin	TX <u>•</u> 78704
	I don't have an addres	S
Phone Number	512-555-5555	
Alternate Phone Number	This is optional	

find

It's a lot less expensive.





#### Searches by Location

Count w	Percent	Zip Code	City	County
184	10.5%	23111	Mechanicsville	Hanover
141	8.0%	23223	Richmond	Richmond City
128	7.3%	23005	Ashland	Hanover
84	4.8%	23222	Richmond	Richmond City
64	3.6%	23231	Henrico	Henrico
64	3.6%	23219	Richmond	Richmond City
61	3.5%	23234	Richmond	Chesterfield
53	3.0%	23669	Hampton	Hampton City
51	2.9%	23116	Mechanicsville	Hanover

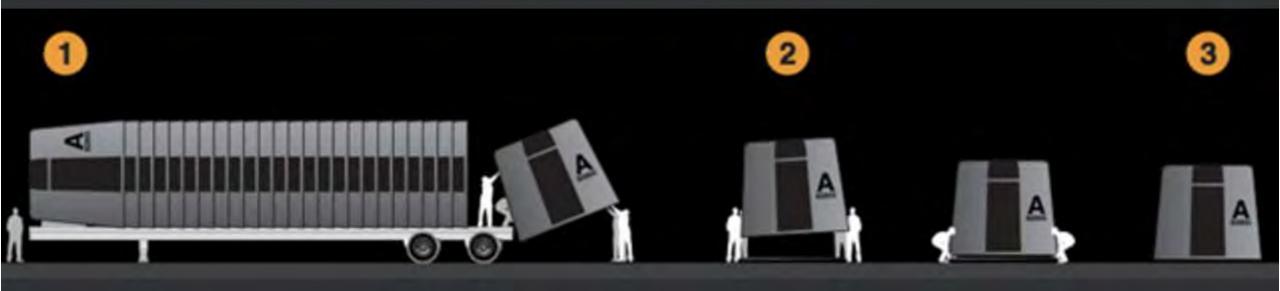
#### 23222 Search Data

#### Searches by Term

Search Term	Count	Programs	
help pay for food	2		1
tax preparation	1		1
Emergency Payments	7		2
rent	1		2
electricity	1		2



## **EMERGENCY SHELTER**





## SOCIAL ENTERPRISE SPECTRUM

#### **MISSION MAXIMIZATION**

NON-PROFIT NON-PROFIT WITH EARNED INCOME

**HYBRID** 

**PROFIT MAXIMIZATION** 

MISSION-BASED FOR-PROFIT

-FOR Profit





# ZANE WILEMON: UBUNTU











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## UBUNTU im: mense

**IMPACT** 

UBUNTU School UBUNTU Heal UBUNTU Green MODEL

EARNED +
CHARITABLE REVENUE

**ENTERPRISE** 

UBUNTU Café UBUNTU Made UBUNTU Farm

### FORMERLY CTC INTERNATIONAL

# UBUNTU creates community by building businesses to sustain social impact.



## GINA LAMOTT : ECORISE









# eco-audit

a student led road map to greener, healthler schools

#### CURRICULUM SNAPSHOT

The Eco-Audit is a comprehensive curriculum which will jumpstart and advance the sustainability movement on your campus. Students cultivine 21st century skills as they messure the environmental footprint of their campus, develop educational infographics. and create a strategic plan to green the campus in the short and long-term.

#### The Eco-Audit includes:

- . It is not in the unsay of water energy, waste, food, air transportation, and public spaces. that introduce sustainability topics. highlight green school initiatives, and inspire students to
- . 10 Images that equip students with the skills necessary to implement home and campus sustainability audits, including PowerPoint's, activity sheets, facilitator guides, and opportuni-Jies for extended research and science enrichment.
- Tellaking action lessures that guide students through the process of brainstorm, analyzing. and refining possible green solutions for their schools resulting in a strategic action plan-



Tophica Covered



ENERGY





THANSPORTATION











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# design studio

innovative strategies to solve your sustainability challenge

#### **CURRICULUM SNAPSHOT**

The Design Studio guides students (limbugh a creative problem-solving process as they invent innovative solutions to a specific such ambitity crustange, such its reducing campus. ariergy consumption, improving public fransportation or increasing community access to healthy luor.

#### The Design Studio includes:

- 10 intringisko ban garmaal hasad-, rugari baruad beddekse saosaal saming and design-thinking memods
- Commission in treature quale including vorsbulary, suggested resources and Mudert portfoliss











EXPLORE



CREATE



take a look inside!



MEFINE



SHARE





HOME - ABOUT - PROGRAMS + SERVICES - APPROACH + IMPACT - BLOG - CONTACT - GET INVOLVED -

gniting INNOVATION

for EDUCATORS

for GREEN PROFESSIONALS

community SUPPORT



# igniting a generation of innovation

EcoRise inspires a new generation of leaders to design a sustainable future for all. Our school-based programs empower youth to tackle real-world challenges in their schools and communities by teaching environmental literacy, social innovation and hands-on design skills.

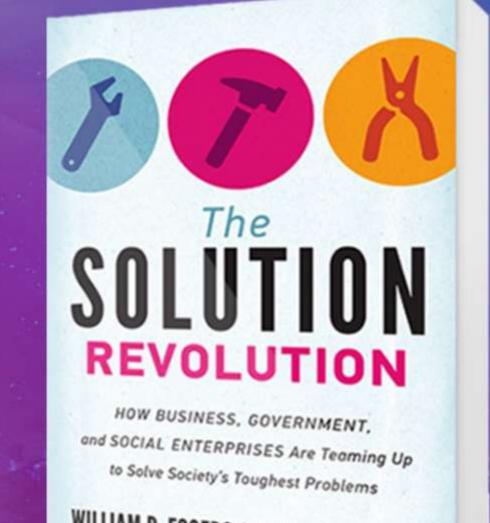
### WHAT IS THE SOCIAL ECONOMY?

GOVERNMENT

**BUSINESS** 

**CHARITIES** 

SOCIAL ENTREPRENEURS



WILLIAM D. EGGERS & PAUL MACMILLAN

HARVARD BUSINESS REVIEW PRESS

### FARM VS. RAINFOREST

### **FARM**

- Emphasize certainty
- Central planning
- Seek scale
- Conservative
- Uniformity
- High degrees of formality
- Silos of activity
- Rationally selfish actors
- Zero-sum transactions

### **RAINFOREST**

- Embrace Ambiguity
- Decentralized iteration
- Seek innovation
- Dreamer
- Diversity
- High degrees of trust
- Extensive promotion of collaboration
- Extra-rational motivation
- Positive sum transactions

### 6 KEY INGREDIENTS

### A Healthy Innovation Ecosystem

- Leadership
- Culture
- Resources
- Frameworks, infrastructure, policies
- Role Models
- Activities, engagement

(adapted from the Rainforest Scorecard from T2 Venture Creation www.t2vc.com)

## RAINFOREST SCORECARD

#### Scoring

0 = disagree

10 = moderately disagree

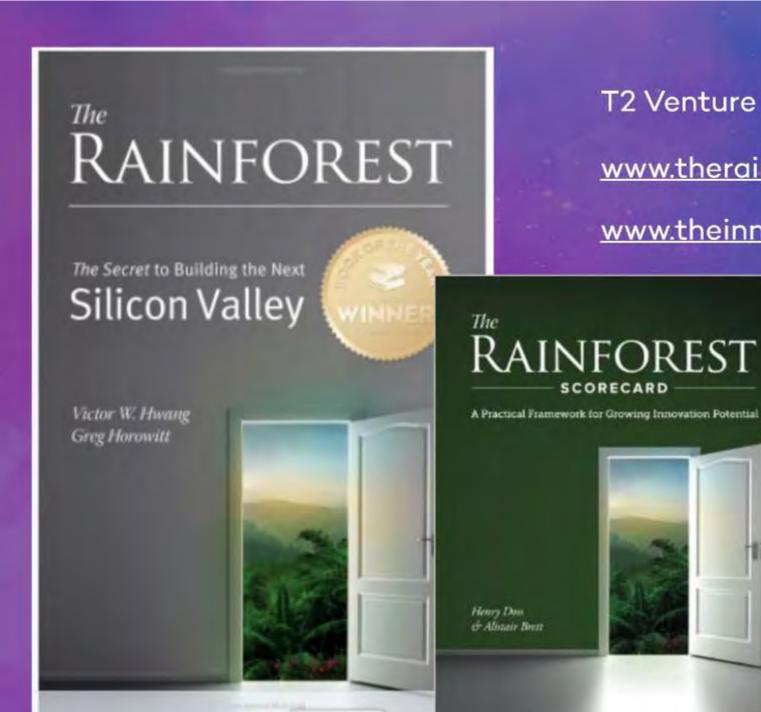
20 = neutral

30= moderately agree

40 = agree

50 = strongly agree





T2 Venture Creation - www.t2vc.com

www.therainforestbook.com

www.theinnovationrainforest.com

How do we create the conditions to spark the kinds of organizations and collaborations that can solve some of our community's biggest challenges?

## 5 THINGS THE SA GOVERNMENT CAN DO TO GROW THE SOCIAL ECONOMY

- 1. Procurement
- 2. Education & Skill Development
- 3. Incentivize Innovation
- 4. Attract Innovators
- 5. Provide Risk-Tolerant Capital

### TAKE ACTION

**Sign up** - Encourage your friends and colleagues to sign up to the Don Dunstan Foundation mailing list to hear about news and events relating to the Residencies.

**Share** - Encourage your friends and colleagues to watch and share resources from the Thinkers in Residence.

Visit www.dunstan.org.au/socialcapital today.











## LEADERSHIP

**Points** 

Overall, ecosystem leadership promotes entrepreneurship

Leadership's perspective aligns with the perspective of others working to promote entrepreneurship

Leadership comes from diverse backgrounds and has diverse social, professional and cultural networks

Leaders are effective at communicating their visions and agendas

I understand the motivations of the ecosystem leaders

### CULTURE

**Points** 

Trust is an important cultural element and is widespread and easily created

People think in terms of "positive sum" or "win-win" situations

Failure is not viewed in a negative light

Calculated risk taking is viewed positively

People are often willing to help without expectation of immediate return

People are encouraged to dream and "think big"

### RESOURCES

**Points** 

It is easy for entrepreneurs to access funding for their ventures

Up to date, relevant and current information across a broad spectrum of topics is available

The ecosystem has a workforce that supports market demands

There are effective organizations that support mentorship for entrepreneurs

There are programs to train workers for top fields and those programs are widely accessible

### FRAMEWORKS

**Points** 

Stakeholders involved in entrepreneurship have strong communication channels & collaborations

I can identify and describe the key steps and key players to bring an innovation to life

Policies support innovation/entrepreneurship

There are effective mechanisms of feedback and stakeholders can learn from each other

Communications infrastructure is robust and compares to highly functioning ecosystems

## ROLE MODELS

**Points** 

Successful entrepreneurs are celebrated as role models

These role models are actively engaged in supporting entrepreneurship

These role models are widely known by the general public

Formal recognition is given to top entrepreneurs

There are systems to recognize and support high-potential future role models

## ACTIVITIES

**Points** 

There are numerous activities that promote entrepreneurship

These activities are effective

These activities span a large spectrum of technical domains and promote collaboration

These programs have a high degree of engagement among diverse groups of participants

There are effective means of development new high-engagement activities to promote entrepreneurship