# The social and psychological benefits of multiculturalism

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#### Retreat from multiculturalism

- David Cameron, Prime Minister UK, Feb 2011
- Angela Merkel, German Chancellor, Oct 2010



"State multiculturalism has failed"



Multiculturalism has "utterly failed"

# Greg Sheridan, *The Australian*, April 2, 2011

- 'How I lost faith in multiculturalism'
  - Multiculturalism and social diversity have often been perceived by the dominant majority as threatening and potentially undermining of social unity



## The People of Australia: Australia's Multicultural Policy

- "The Australian government is unwavering in its commitment to a multicultural Australia. Australia's multicultural composition is at the heart of our national identity and is intrinsic to our history and character.
- Multiculturalism is in Australia's national interest and speaks to fairness and inclusion. It enhances respect and support for cultural, religious, and linguistic diversity."

#### Managing social diversity

- Increasing social and cultural diversity is typically presented as posing significant problems for social cohesion
- Prejudice, racism, and intergroup tensions/ hostility tend to be emphasised at the expense of the significant psychological and social benefits associated with increasing diversity:
  - Reduction in intergroup differentiation and prejudice
  - Reduction in group stereotyping
  - Increases egalitarianism
  - Generates more complex and inclusive forms of shared national identity

# Crisp and Turner (2011) Psychological Bulletin

- Experiencing diversity characterised by multiple social categorisations can have a positive influence on attitudes towards minority groups.
- The cross categorization model emphasises positive effects when <u>shared identities that cut across existing intergroup</u> <u>dichotomies</u> are made.
- When categorisations cut across one another, this weakens the salience of 'us' versus 'them' distinction.
- For example: Indigenous vs non-Indigenous Australians both have a common and shared identity as 'Australians'
  - 'Australians' becomes a superordinate identity with which both groups can identify

- Categorisations that cut across categories have been shown to reliably reduce intergroup differentiation and intergroup bias (Crisp and Hewstone, 2007).
- Likewise, multiple categorisations create a high level of category complexity which prompts a shift in thinking style from a simple categorical mode to a more complex and systematic mode of thinking.
- Thus experiencing diversity can trigger less heuristic/simplistic perceptions of people.

### Stereotypical Inconsistencies

- Stereotypical inconsistencies are made salient when surprising category combinations are experienced:
  - such as a female mechanic or Australian Muslim
  - African-American US President or Woman Prime Minister
- Such combinations can generate more emergent attributes rather than relying on existing stereotypes.
- Emergent attributes are ones ascribed to category combinations that are independent of those associated with traditional stereotypes.

#### Repeated exposure to stereotypechallenging diversity

- Stereotype inhibition and suppression. With increasing experience of stereotypically challenging diversity, individuals automatically regulate the suppression of rigid stereotypes.
- In turn this repeated experience of resolving inconsistencies encourages greater cognitive flexibility by stimulating generative thought.

#### Will only occur under certain conditions

- The increasing 'reality' of multiculturalism does not guarantee more complex constructions of social identity, prevailing norms must be consistent with social diversity:
- Political leadership is critical in providing a political climate that values social diversity and inclusiveness.
- Political leaders must promote more inclusive and complex categories of national or civic identification that provide multiple groups inclusive shared (superordinate) identities

- However the very superordinate categories that can unify and be inclusive can also be mobilised to marginalise and exclude ethnic minorities
- For example: The category 'Australian' "we are all Australian despite our differences" (appeals to nationalism) can be mobilised flexibly to be inclusive
- BUT it can also be used in narrow and restricted ways to exclude and marginalise
- The category needs to be defined in ways that do not rely on outmoded stereotypes: emergent attributes need to be identified that are inclusive

### Benefits of social diversity

- 1. Intergroup benefits: potential to decrease intergroup differentiations within society and increase 'tolerance' between groups
- 2. Psychological benefits: facilitates greater cognitive complexity, flexibility, and generative thought (creativity)

### Crisp & Turner, 2011

"The experience of social and cultural diversity may therefore not only help encourage greater egalitarianism in social attitudes and behaviour but also have broader significance for the psychological well-being of individuals, groups, organisations and social and political systems" (p. 243).

#### References

- Crisp. R. J. & Hewstone, M. (2007). Multiple social categorization. In M. Zanna (Ed.), Advances in Experimental Social Psychology, (Vol. 39, pp. 163– 254). Orlando, FL: Academic Press.
- Crisp, R. J. & Turner, R. N. (2011). Cognitive adaptation to the experience of social and cultural diversity. *Psychological Bulletin*, vol. 137, 242–266.